

*The Information Technology Analysis certificate provides graduates with opportunities to become IT Analyst professionals, also referred to as business, system, or software analysts. These workers are responsible for supporting existing systems and analyzing, making recommendations and implementing technology-based information solutions. This program is an intermediate step toward the Associate in Science degree in Computer Information Technology.*

If you need additional information after seeing a counselor, please send an e-mail to [BCCInfo@SJRstate.edu](mailto:BCCInfo@SJRstate.edu).

**CERTIFICATE SPECIFIC COURSES:**

+	CET	1178C	Computer Hardware Support Essentials.....	3
+	CET	2179C	Computer Software Support Essentials.....	3
	CGS	1060	Introduction to Computer Concepts.....	3
	CGS	1100	Microcomputer Application Software.....	3
+	CNT	2500	Network/Data Communications.....	3
+	CTS	2155	Customer Support Operations.....	3
+	CET	2660C	Network Security Essentials.....	3
+	CET	2565C	Introduction to Server Operating Systems.....	3
+	CTS	1142	Information Technology Project Management.....	3

**REQUIRED TOTAL CREDIT HOURS** 27

+Prerequisite course required. See course descriptions in catalog.

Additional credit may be awarded for current industry certifications based on the Florida Department of Education Gold Standard Industry Certification articulation agreements.

NOTE: Courses are listed alphabetically. This is not the order in which the courses should be taken. Please see the program plan/course rotation to see the order in which courses should be taken. This will ensure that you complete prerequisite courses and are prepared for additional courses when they are offered.