



Crisis Response & Management

40 hours

CWL- 0322 FDLE- 1420

<p>Instructor:</p> <p>Dr Lisa Grossman</p> <p>Date(s): May 18 – 21, 2026</p> <p>Monday-Thursday</p> <p>Time: 0700 -1800</p> <p>Location: St. Augustine Campus 2990 College Dr. St. Augustine, FL 32084</p> <p>Cost: No cost to officers in Region V.</p> <p>Class Limit: 24 students</p> <p>Dress Code: Business Casual</p> <p>All questions should be directed to:</p> <p>Jo-Ann Beal Assistant (904) 808-7491 joannbeal@sjrstate.edu</p> <p>Brian Harrington Instructor/Coordinator 904-808-7421 BrianHarrington@sjrstate.edu</p>	<p>This course is designed to provide Criminal Justice Officers training on legal aspects of the most effective and up-to-date crisis intervention strategies, including advanced de-escalation, diffusion, active listening, and negotiation. Students will apply these skills and receive appropriate instructor review and critique during the role-playing scenarios practicum. Students must pass the written exam with a score of 80% or better.</p> <p>Deadline for Registration: April 20, 2026</p> <p>Please print Clearly or Type:</p> <p>Officer's Name: _____</p> <p>Birthdate ____/____/____ SSN: last 4 _____</p> <p>Officer's Email Address: _____</p> <p>Agency _____ Agency's Phone # _____</p> <p>The section below must be completed by the agency's authorized training personnel.</p> <p>Sworn LEO _____ Salary Incentive: _____</p> <p>Sworn Corrections _____ Mandatory Retraining: _____</p> <p>Civilian Employee _____</p> <p>Authorization Signature _____</p> <p>Printed Authorization Name: _____</p> <p>Authorizing Person's Email: _____</p> <p>_____</p> <p style="text-align: center;">Print Clearly</p>
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