Updated: 04/20/23

## **APPENDICES TO:**

## **COLLECTIVE BARGAINING**

## **AGREEMENT**

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<sup>\*</sup>This Appendix is included for informational purposes only and is not subject to collective bargaining.



FACULTY MEMBER:
DEPARTMENT:
COMMITTEE MEMBER NAME:
DATE:

## CONTINUING CONTRACT PERFORMANCE & PORTFOLIO SCREENING RUBRIC

To be eligible for Continuing Contract, all required portfolio components must be addressed with no score below 2.

#### 3- Exemplary:

Documents submitted by the instructor are of excellent quality and evaluations of performance demonstrate excellence and ability for instructor to excel without regular, close classroom and other evaluation.

#### 2- Proficient:

Documents submitted by the instructor are quality work and evaluations of performance demonstrate proficiency and ability for instructor to operate successfully without regular, close classroom and other evaluation.

#### 1-Basic:

Documents submitted by the instructor are limited and evaluations of performance demonstrate basic service and ability to meet minimum expectation with regular supervision.

#### **0-Unsatisfactory**:

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Vision Statement of the unique role of a full-time faculty	0-Olisatisfactory	
member employed by SJR State. Length to be equivalent		
to two-pages, double-spaced.		
Is the faculty member's vision congruent		
with the college's mission and goals?		
Does the faculty's vision statement clearly		
articulate and reflect the roles and		
responsibilities of their position?		
Evidence of continued professional development.		
Does professional development activity		
reflect the needs of the department?		
Do the professional development activities		
reflect areas addressed in evaluations?		
Do the professional development activities reflect new		
contributions to the department/discipline?		
Evidence of institutional involvement in terms of service		
on departmental/institutional committees.		
What departmental/institutional committees		
did the faculty participate in?		
Did faculty member make a meaningful		
contribution when serving on the committees?		
Evidence of institutional involvement in terms of service		
on curriculum review/development committees.		
What curriculum review/development activities		
did the faculty participate in?		
Did the faculty member make meaningful contribution to curriculum review/revisions?		
Was the faculty member a leader in curriculum		
development and insuring curriculum remains current?		
development and insuring curriculum remains current?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evidence of institutional involvement in terms of service		
with accreditation and institutional effectiveness.		
What accreditation activities has the		
faculty member been involved in?		
How has the faculty member participated in the design		
and measurement of student learning outcomes?		
Evidence of institutional involvement in terms of service		
through participation and/or attendance at college		
sponsored events and activities, student activities,		
student clubs, etc.		
Changes that the applicant has made in the classroom or		
other areas in response to student evaluations.		
How has the faculty member utilized		
student evaluations?		
If an online instructor, what do student		
evaluations indicate?		
How has instruction been changed		
to reflect feedback?		
Changes that the applicant has made in the classroom or		
other areas in response to peer feedback.		
How has the faculty member responded		
to peer input?		
Has faculty member demonstrated		
collaboration with peers when evaluating		
student learning outcomes and closing the		
assessment loop?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Changes that the applicant has made in the classroom or		
other areas in response to administrative evaluations.		
How has the faculty member utilized		
administrative evaluations?		

REQUIRED EVALUATION OF PERFORMANCE	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evaluations by directors, deans, and administrators.		
Syllabus contains all required items. Instructor specific items are clear, accurate, and reasonable.		
Instructional and assessment methods demonstrate appropriate rigor and variety to include ability to apply concepts in writing, real world scenarios, etc. Instructional materials are aligned to course objectives and assessments.		
Interacts with students and provides opportunities for questions and discussions. Provides timely feedback to students regarding scores on assessments, progress, and grades.		
Student success and achievement  Assessment of Student Learning Outcomes  Grade Distributions  Course Success Rates  Student Progression & Completion when appropriate		
Employer surveys/job placement data when appropriate Compatibility with students, faculty, and staff employed by the College.		
Demonstrated commitment to the mission of the Florida College System and the mission of SJR State.		
Demonstrated ability to communicate ideas, theories, thoughts, process, etc., in a cogent and understandable fashion.		
Awareness of the needs of the divergent student population served by the College and a demonstrated		

willingness to work with each student to maximize his or	
her academic and educational success.	
Technological competence to carry out the duties	
required of instructional positions as SJR State.	

OPTIONAL PORTFOLIO ITEMS	COMMENTS
Membership in professional associations or societies that contribute to the applicant's success as a full-time faculty member.	
Honors, awards, recognitions, letters of recommendation, etc., that the applicant has received.	
Any other attributes, documents, evidence of teaching success, etc., that the applicant believes will assist the Continuing Contract Screening Committee in making a recommendation.	
Evidence of the applicant's service as an ambassador for SJR State within the	
three-county district served by the college and state-wide.	
Has faculty member worked with business and industry?	
Has faculty member been involved with Advisory Boards?	
Has faculty member otherwise been involved	
with community outreach efforts on behalf of the College?	
OTHER COMMENTS	



FACULTY MEMBER:	
DEPARTMENT:	
COMMITTEE MEMBER NAME:	
DATE:	

## CONTINUING CONTRACT ADULT EDUCATION PERFORMANCE & PORTFOLIO SCREENING RUBRIC

To be eligible for Continuing Contract, all required portfolio components must be addressed with no score below 2.

#### 3- Exemplary:

Documents submitted by the instructor are of excellent quality and evaluations of performance demonstrate excellence and ability for instructor to excel without regular, close classroom and other evaluation.

#### 2- Proficient:

Documents submitted by the instructor are quality work and evaluations of performance demonstrate proficiency and ability for instructor to operate successfully without regular, close classroom and other evaluation.

#### 1-Basic:

Documents submitted by the instructor are limited and evaluations of performance demonstrate basic service and ability to meet minimum expectation with regular supervision.

#### **0-Unsatisfactory**:

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Vision Statement of the unique role of a full-time faculty	o onsuisiación,	
member employed by SJR State. Length to be equivalent		
to two-pages, double-spaced.		
Is the faculty member's vision congruent		
with the college's mission and goals?		
Does the faculty's vision statement clearly		
articulate and reflect the roles and		
responsibilities of their position in the Adult		
Education department?		
Evidence of continued professional development.		
Does professional development activity		
reflect the needs of the department?		
Do the professional development activities		
reflect areas addressed in evaluations?		
Do the professional development activities reflect new		
contributions to the Adult Education department?		
Evidence of institutional involvement in terms of service		
on departmental/institutional committees.		
What departmental/institutional committees		
did the faculty participate in?		
Did faculty member make a meaningful		
contribution when serving on the committees?		
Evidence of institutional involvement in terms of service		
on departmental/institutional committees.		
What departmental/institutional committees		
did the faculty participate in?		
Did faculty member make a meaningful		
contribution when serving on the committees?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic	COMMENTS
	0-Unsatisfactory	
Evidence of the promotion of academic mindset in the		
Adult Education program.		
How has the faculty member promoted growth mindset		
with students?		
How has the faculty member encouraged a student's		
sense of self-efficacy?		
How has the faculty member assisted students in		
understanding the relevance of academic experience?		
How has the faculty member foster students' sense of		
belonging?		
Changes that the applicant has made in the classroom or		
other areas in response to the Strategic Plan for the		
Adult Education.		
How has the faculty member embedded growth		
mindset in classroom instruction?		
How has the faculty member incorporated		
employability skills in classroom instruction?		
How has the faculty member emphasized career		
planning in classroom instruction?		
How has the faculty member contextualized instruction		
to the meet the student's learning style?		
Has faculty member demonstrated collaboration with		
peers when evaluating student learning outcomes?		
Changes that the applicant has made in the classroom or		
other areas in response to administrative evaluations		
and/or student evaluations.		
How has the faculty member utilized		
administrative and/or student evaluations?		

REQUIRED EVALUATION OF PERFORMANCE	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evaluations by directors, deans, and administrators.		
Demonstrated effectiveness in ensuring student success and achievement.		
Assessment of Student Learning Outcomes		
Measures of Adult Education Pillars (Progress,		
Engagement, Empowerment, and Self-Actualization)		
Program Retention Rates		
Student Progression & Completion		
Instructional and assessment methods demonstrate		
appropriate rigor and variety to include academic		
mindset, andragogy, contextualization, employability		
skills with emphasis on critical thinking, communication,		
collaboration, problem solving, etc.		
Efficiency and effectiveness in the classroom and the		
College environment.		
Compatibility with students, faculty, and staff employed by the College.		
Demonstrated commitment to the mission of the Florida		
College System and the mission of SJR State.		
Demonstrated ability to communicate ideas, theories,		
thoughts, process, etc., in a cogent and understandable		
fashion.		
Awareness of the needs of the divergent student		
population served by the College and a demonstrated		
willingness to work with each student to maximize his or		
her academic and educational success.		

Technological competence to carry out the duties required of instructional positions as SJR State.	

OPTIONAL PORTFOLIO ITEMS	COMMENTS
Membership in professional associations or societies that contribute to the	
applicant's success as a full-time faculty member.	
Honors, awards, recognitions, letters of recommendation, etc., that the applicant	
has received.	
Any other attributes, documents, evidence of teaching success, etc., that the	
applicant believes will assist the Continuing Contract Screening Committee in	
making a recommendation.	
Evidence of the applicant's convice as an ambassador for SIR State within Rutnam	
Evidence of the applicant's service as an ambassador for SJR State within Putnam	
county served by the college and state-wide.	
Has faculty member worked with business and industry?	
Has faculty member been involved with Advisory Boards?	
Has faculty member otherwise been involved	
with community outreach efforts on behalf of the College?	
OTHER COMMENTS	



FACULTY MEMBER:	
DEPARTMENT:	
COMMITTEE MEMBER NAME: _	
DATE:	

## LIBRARIANS CONTINUING CONTRACT PERFORMANCE & PORTFOLIO SCREENING RUBRIC

To be eligible for Continuing Contract, all required portfolio components must be addressed with no score below 2.

#### 3- Exemplary:

Documents submitted by the instructor are of excellent quality and evaluations of performance demonstrate excellence and ability for instructor to excel without regular, close classroom and other evaluation.

#### 2- Proficient:

Documents submitted by the instructor are quality work and evaluations of performance demonstrate proficiency and ability for instructor to operate successfully without regular, close classroom and other evaluation.

#### 1-Basic:

Documents submitted by the instructor are limited and evaluations of performance demonstrate basic service and ability to meet minimum expectation with regular supervision.

#### **0-Unsatisfactory**:

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Vision Statement of the unique role of a full-time faculty		
member employed by SJR State. Length to be equivalent		
to two-pages, double-spaced.		
Is the faculty member's vision congruent		
with the college's mission and goals?		
Does the faculty's vision statement clearly		
articulate and reflect the roles and		
responsibilities of their position?		
Evidence of continued professional development.		
Does professional development activity		
reflect the needs of the department?		
Do the professional development activities		
reflect areas addressed in evaluations?		
Do the professional development activities reflect new		
contributions to the department/discipline?		
Evidence of institutional involvement in terms of service		
on departmental/institutional committees.		
What departmental/institutional committees		
did the faculty participate in?		
Did faculty member make a meaningful		
contribution when serving on the committees?		
Evidence of involvement in information fluency		
curriculum development and/or collection development.		
Did the faculty member make meaningful		
contributions?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evidence of institutional involvement in terms of service	_	
with accreditation and institutional effectiveness.		
What accreditation activities has the		
faculty member been involved in?		
What institutional effectiveness activities has the		
faculty member been involved in?		
Evidence of institutional involvement in terms of service		
through participation and/or attendance at college		
sponsored events and activities, student activities,		
student clubs, etc.		
Changes that the applicant has made in instruction or		
other areas in response to student evaluations and		
personal observations.		
How has the faculty member used		
classroom surveys, the SAIL survey, or the		
Graduate survey?		
How has instruction or other areas		
of responsibility been changed in		
response to personal		
observations?		
How has the faculty member contributed to student		
success in teaching students to learn to retrieve,		
organize, and effectively use information as described in		
the Learning Outcome Competency Map?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Changes that the applicant has made in instruction or		
other areas in response to administrative evaluations.		
How has the faculty member utilized		
administrative evaluations?		

REQUIRED EVALUATION OF PERFORMANCE	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evaluations by directors, deans, and administrators.		
Efficiency and effectiveness in the library and the College environment.		
Compatibility with students, faculty, and staff employed by the College.		
Demonstrated commitment to the mission of the Florida College System and the mission of SJR State.		
Demonstrated ability to communicate ideas, theories, thoughts, process, etc., in a cogent and understandable fashion.		
Awareness of the needs of the divergent student population served by the College and a demonstrated willingness to work with each student to maximize his or her academic and educational success.		
Technological competence to carry out the duties required of librarians at SJR State.		

OPTIONAL PORTFOLIO ITEMS	COMMENTS
Membership in professional associations or societies that contribute to the applicant's success as a full-time faculty member.	
Honors, awards, recognitions, letters of recommendation, etc., that the applicant has received.	

Any other attributes, documents, evidence of success, etc., that the applicant believes will assist the Continuing Contract Screening Committee in making a	
recommendation.	
Evidence of the applicant's service as an ambassador for SJR State within the	
three-county district served by the college and state-wide.	
Has faculty member worked with business and industry?	
Has faculty member been involved with Advisory Boards?	
Has faculty member otherwise been involved	
with community outreach efforts on behalf of the College?	
OTHER COMMENTS	
	<b>.</b>



FACULTY MEMBER:	
DEPARTMENT:	
COMMITTEE MEMBER NAME: _	
DATE:	

## SENIOR ACADEMIC ADVISORS CONTINUING CONTRACT PERFORMANCE & PORTFOLIO SCREENING RUBRIC

To be eligible for Continuing Contract, all required portfolio components must be addressed with no score below 2.

#### 3- Exemplary:

Documents submitted by the instructor are of excellent quality and evaluations of performance demonstrate excellence and ability for instructor to excel without regular, close classroom and other evaluation.

#### 2- Proficient:

Documents submitted by the instructor are quality work and evaluations of performance demonstrate proficiency and ability for instructor to operate successfully without regular, close classroom and other evaluation.

#### 1-Basic:

Documents submitted by the instructor are limited and evaluations of performance demonstrate basic service and ability to meet minimum expectation with regular supervision.

#### **0-Unsatisfactory**:

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Vision Statement of the unique role of a full-time faculty		
member employed by SJR State. Length to be equivalent		
to two-pages, double-spaced.		
Is the faculty member's vision congruent		
with the college's mission and goals?		
Does the faculty's vision statement clearly		
articulate and reflect the roles and		
responsibilities of their position?		
Evidence of continued professional development.		
Does professional development activity		
reflect the needs of the department?		
Do the professional development activities		
reflect areas addressed in evaluations?		
Do the professional development activities reflect new		
contributions to the department/discipline?		
Evidence of institutional involvement in terms of service		
on departmental/institutional committees.		
What departmental/institutional committees		
did the faculty participate in?		
Did faculty member make a meaningful		
contribution when serving on the committees?		
Evidence of involvement in student success initiatives,		
retention and graduation programs.		
Did the faculty member make meaningful		
contributions?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evidence of institutional involvement in terms of service		
with accreditation and institutional effectiveness.		
What accreditation activities has the		
faculty member been involved in?		
What institutional effectiveness activities has the		
faculty member been involved in?		
Evidence of institutional involvement in terms of service		
through participation and/or attendance at college		
sponsored events and activities, student activities,		
student clubs, etc.		
Changes that the applicant has made in instruction or		
other areas in response to student evaluations and		
personal observations.		
How has the faculty member used		
feedback from student surveys?		
How has instruction or other areas		
of responsibility been changed in		
response to personal		
observations?		

REQUIRED COMPONENTS OF PORTFOLIO	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Changes that the applicant has made in instruction or		
other areas in response to administrative evaluations.		
How has the faculty member utilized		
administrative evaluations?		

REQUIRED EVALUATION OF PERFORMANCE	3- Exemplary 2- Proficient 1-Basic 0-Unsatisfactory	COMMENTS
Evaluations by directors, deans, and administrators.		
Efficiency and effectiveness in Advising and the College environment.		
Compatibility with students, faculty, and staff employed by the College.		
Demonstrated commitment to the mission of the Florida College System and the mission of SJR State.		
Demonstrated ability to communicate ideas, theories, thoughts, process, etc., in a cogent and understandable fashion.		
Awareness of the needs of the divergent student population served by the College and a demonstrated willingness to work with each student to maximize his or her academic and educational success.		
Technological competence to carry out the duties required of Senior Academic Advisors at SJR State.		

OPTIONAL PORTFOLIO ITEMS	COMMENTS
Membership in professional associations or societies that contribute to the applicant's success as a full-time faculty member.	
Honors, awards, recognitions, letters of recommendation, etc., that the applicant has received.	

Any other attributes, documents, evidence of success, etc., that the applicant	
believes will assist the Continuing Contract Screening Committee in making a	
recommendation.	
Evidence of the applicant's service as an ambassador for SJR State within the	
three-county district served by the college and state-wide.	
Has faculty member worked with business and industry?	
Has faculty member been involved with Advisory Boards?	
Has faculty member otherwise been involved	
with community outreach efforts on behalf of the College?	
OTHER COMMENTS	



## **Online Course Foundations Checklist**

All online courses at SJR State must include all Foundational components. Faculty who complete the Distance Learning Academy (DLA) are instructed how to incorporate all Foundational items into their course design; successful completion of the DLA requires a "Yes" for all Foundational components in each course as reviewed by an Instructional Designer.

In the table below, the quality ratings for course components are provided in the first column. A  $\star$  (1-star) rating indicates a Foundational design component essential to online learning; a  $\star\star$  (2-star) rating is considered a Quality practice and adds value to a course; and a  $\star\star\star$  (3-star) rating is a High-Quality practice that elevates learning. For each component, references to relevant Quality Matters standards\* are provided as criteria and are noted with a pin ( $\P$ ). Elements that may be included in the Course Syllabus are also noted.

Quality and High-Quality components are provided on this Checklist as information only. Faculty interested in pursuing the "Quality" or "High-Quality" Florida Online Course Design Quality Designations are required to include the components provided in the table below and complete the Florida Online Course Design Quality Designations Project as described in Article 20 of the CBA.

Course Infor	mation Components ★ Foundational ★★ Quality ★★★ High-Quality		
Yes <b>√</b>	Components and Criteria		
□ ★ Foundational	Home Page provides a visual representation of course; a brief course description or introduction; clear instructions for students (e.g., where to begin) and quick and easy navigation to current content.  ¶ QM 1.1 Instructions make clear how to get started and where to find various course components. ¶ QM 1.2 Learners are introduced to the purpose and structure of the course.		
□ ★ Foundational	Course Navigation is clear and consistent; unused items are hidden on navigation menu.  ¶QM 8.1 Course navigation facilitates ease of use.		
□ ★ Foundational	Instructor has provided key learning information including Goals and Student Expectations and Textbook(s) and course materials. Elements may be included on the Course Syllabus.  ¶ QM 2.1 The course learning objectives, or course/program competencies, describe outcomes that are measurable. ¶ QM 2.3 Learning objectives or competencies are stated clearly, are written from the learner's perspective, and are prominently located in the course. ¶ QM 2.5 The learning objectives or competencies are suited to the level of the course.		
□ ★ Foundational	Instructor has provided class expectations such as participation rules, etiquette expectations, code of conduct; Grading Criteria and Scale; policies for late work and make-up work; and technology requirements. Elements may be included on the Course Syllabus.  QM 1.3 Communication expectations for online discussions, email, and other forms of interaction are clearly stated.  QM 1.4 Course and institutional policies with which the learner is expected to comply are clearly stated within the course, or a link to current policies is provided.  QM 1.5 Minimum technology requirements for the course are clearly stated, and information on how to obtain the technologies is provided.  QM 3.2 The course grading policy is stated clearly at the beginning of the course.  QM 5.4 The requirements for learner interaction are clearly stated.		
□ ★ Foundational	Instructor has provided contact information which may include a biography, availability information, communication preferences, response time, and picture. Elements may be included on the Course Syllabus.		

	QM 1.8 The self-introduction by the instructor is professional and is available online. QM 5.3 The instructor's plan for interacting with learners during the course is clearly stated.
□ ★ Foundational	Course card provides a visual representation of the subject by adding an image in Course Settings.
□ ★ Foundational	Course contains information and links to institutional resources (e.g. library, institutional services, technical support). Elements may be included on the Course Syllabus.  ¶QM 7.1 The course instructions articulate or link to a clear description of the technical support offered and how to obtain it. ¶QM 7.3 Course instructions articulate or link to the institution's academic support services and resources that can help learners succeed in the course. ¶QM 7.4 Course instructions articulate or link to the institution's student services and resources that can help learners succeed.
□ **	¶QM 2.2 The module/unit-level objectives or competencies describe outcomes that are measurable and consistent with the course-level objectives or competencies.
□ **	¶QM 2.4 The relationship between learning objectives or competencies and learning activities is clearly stated.
□ **	PQM 3.3 Specific and descriptive criteria are provided for the evaluation of learners' work, and their connection to the course grading policy is clearly explained.
□ ★★★	PQM 1.6 Computer skills and digital information literacy skills expected of the learner are clearly
	stated.
	ent Components ★ Foundational ★★ Quality ★★★ High-Quality
Course Cont	ent Components ★ Foundational ★★ Quality ★★★ High-Quality
Course Cont  ☐ Yes ✓  ☐ ★	ent Components
Course Cont  ☐ Yes ✓  ☐ ★ Foundational	ent Components  ** Foundational ** Quality ** High-Quality  Components and Criteria  Copyright law is followed. Course breaks no copyright considerations.  QM 4.3 The course models the academic integrity expected of learners by providing both source references and permissions for use of instructional materials.  All links, files, videos, and external URLs are active and working.
Course Cont  ☐ Yes ✓  ☐ ★ Foundational  ☐ ★ Foundational	ent Components    **Foundational *** Quality *** High-Quality  Components and Criteria  Copyright law is followed. Course breaks no copyright considerations.  QM 4.3 The course models the academic integrity expected of learners by providing both source references and permissions for use of instructional materials.  All links, files, videos, and external URLs are active and working.  QM 4.2 Optimize access to tools and assistive technologies. QM 8.5 Course multimedia facilitate ease of use.  There is a "Welcome" or "Let's Get Acquainted" discussion designed to build a sense of community and establish rapport.
Course Cont  ☐ Yes ✓  ☐ ★ Foundational  ☐ ★ Foundational  ☐ ★ Foundational	Components and Criteria  Copyright law is followed. Course breaks no copyright considerations.  QM 4.3 The course models the academic integrity expected of learners by providing both source references and permissions for use of instructional materials.  All links, files, videos, and external URLs are active and working.  QM 4.2 Optimize access to tools and assistive technologies.  QM 8.5 Course multimedia facilitate ease of use.  There is a "Welcome" or "Let's Get Acquainted" discussion designed to build a sense of community and establish rapport.  QM 1.9 Learners are asked to introduce themselves to the class.

	facilitate ease of use.		
□ **	PQM 4.1 The instructional materials contribute to the achievement of the stated learning objectives or competencies.		
□ **	PQM 4.2 The relationship between the use of instructional materials in the course and completing learning activities is clearly explained.		
<b>□</b> **	PQM 5.1 The learning activities promote the achievement of the stated learning objectives or competencies.		
<b>□</b> ★★	PQM 5.2 Learning activities provide opportunities for interaction that support active learning.		
<b>□</b> ★★	PQM 6.2 Course tools promote learner engagement and active learning.		
□ <b>*</b> **	PQM 4.4 The instructional materials represent up-to-date theory and practice in the discipline.		
□ ***	ŶQM 4.5 A variety of instructional materials is used in the course.		
□ ***	ŶQM 6.3 A variety of technology is used in the course.		
	ŶQM 6.4 The course provides learners with information on protecting their data and privacy.		
□ ★★★	and production productions and productions of produ		
Assessment			
Assessment	Components ★ Foundational ★★ Quality ★★★ High-Quality		
Assessment Yes ✓	Components  **Foundational*** Quality*** High-Quality  Components and Criteria  Detailed instructions, guidelines, and rubrics for completing assignments and discussions are provided and are clearly written to ensure understanding to support student actions. Elements may be included on the Course Syllabus.  QM 3.3 Specific and descriptive criteria are provided for the evaluation of learners' work, and their connection to		
Assessment  Yes ✓	Components    **Foundational *** Quality *** High-Quality  Components and Criteria  Detailed instructions, guidelines, and rubrics for completing assignments and discussions are provided and are clearly written to ensure understanding to support student actions. Elements may be included on the Course Syllabus.  QM 3.3 Specific and descriptive criteria are provided for the evaluation of learners' work, and their connection to the course grading policy is clearly explained. QM 5.4 The requirements for learner interaction are clearly stated.  A variety of assessments are used (e.g., discussions, quizzes, and individual/group assignments) to increase learner engagement, promote active learning, and measure stated learning objectives/competencies.  QM 3.1 The assessments measure the achievement of the stated learning objectives or competencies.		
Assessment  Yes ✓      ★ Foundational      ★ Foundational	Components    **Foundational *** Quality *** High-Quality  Components and Criteria  Detailed instructions, guidelines, and rubrics for completing assignments and discussions are provided and are clearly written to ensure understanding to support student actions. Elements may be included on the Course Syllabus.  QM 3.3 Specific and descriptive criteria are provided for the evaluation of learners' work, and their connection to the course grading policy is clearly explained. QM 5.4 The requirements for learner interaction are clearly stated.  A variety of assessments are used (e.g., discussions, quizzes, and individual/group assignments) to increase learner engagement, promote active learning, and measure stated learning objectives/competencies.  QM 3.1 The assessments measure the achievement of the stated learning objectives or competencies. QM 3.4 The assessments used are sequenced, varied, and suited to the level of the course.		

□ ★ Foundational	Integrated accessibility tools are utilized to identify and correct accessibility issues within the course.  ¶QM 8.2 The course design facilitates readability. ¶QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.
□ ★ Foundational	Accommodation Statement is present and easily located. Element may be included on Course Syllabus.  ¶QM 7.2 Course instructions articulate or link to the institution's accessibility policies and services.
□ ★ Foundational	Color enhances the aesthetic appeal and effectiveness of the course; sufficient contrast between text and background makes information easy to read; and color is not used in isolation to convey meaning. ¶QM 8.2 The course design facilitates readability. ¶QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.
□ ★ Foundational	Images are used to support course content (e.g., banners, headings, and icons) and are accompanied by text descriptions (Alt text) or captions for more complex descriptions.  ¶QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.  ¶QM 8.4 The course provides alternative means of access to multimedia content in formats that meet the needs of diverse learners.
□ ★ Foundational	Styles (e.g. Paragraph, Heading 2, etc.) are used to format text.  ¶QM 8.2 The course design facilitates readability. ¶QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.
□ ★ Foundational	Hyperlink text incorporates the hyperlink destination/purpose (avoid raw URLs, e.g., https://www.canvaslms.com) and includes words and phrases to provide context for screen-readers (e.g., use "Canvas Guide: Hyperlink" rather than "Canvas Guide").  QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.
□ ★ Foundational	Audio materials (mp3, wav, etc.) are accompanied by a transcript and videos/screencasts are closed-captioned.  ¶QM 8.4 The course provides alternative means of access to multimedia content in formats that meet the needs of diverse learners.
□ ★ Foundational	Tables are used appropriately and are accessible.  ¶QM 8.3 The course provides accessible text and images in files, documents, LMS pages, and web pages to meet the needs of diverse learners.
□ **	PQM 8.6 Vendor accessibility statements are provided for all technologies required in the course.

Revised 10/2022 by SJR State's Learning Resources department.

Adapted from the <u>Canvas Course Evaluation Checklist v2.0</u> (revised 8/2021) under a <u>Creative Commons</u>
Attribution-NonCommercial-ShareAlike 4.0 International License.

\*The SJR State Online Course Foundations Checklist tool will be updated as needed to ensure inclusion of accurate standard language as stated in the most current edition of *The Quality Matters Higher Education Rubric*. The current version is available at learningresources.sjrstate.edu/ForFaculty/CourseQualityReview.



# Full-Time Faculty Self-Evaluation Form Arts and Sciences, FloArts, Teacher Education

Facult	ty Name:		Department: Choose an item.
Emplo	oyee ID Numbe	er:	Office Location: Choose an item.
An esse	ential element of	f professional growth is the abilit	ty to reflect on what is successful and what is not
	<ul><li>I to become fam</li><li>1.8</li><li>2.4</li><li>2.10</li></ul>		•
1.	consistent with		conduct themselves in a professional manner also expected to perform all duties in a chese expectations.
2.	Northeast Flori students and st baccalaureate of opportunities to quality instruct supportive lear reach their edu	da, promotes excellence in teacl crengthen its community. The Co degrees, and it provides high-qua o encourage scholarly achievem ion through face-to-face and dis ning environment that includes	ccess, public institution of higher education in ning and learning to enrich the lives of its ollege offers certificates, associate, and ality education, training, and cultural ent. St. Johns River State College delivers hightance education modalities and creates a services and resources to enable students to jor goal for improving student learning and how
3.	self-evaluation webinars, adv professional d	n. This may include professio anced degrees, renewal of pr levelopment activities reflect	rou stayed current in your field since your last nal meetings and organizations, publications, ofessional licenses or certificates. Do your (a) the needs of the department, (b) areas ributions to the department/discipline?

4. <u>Institutional Involvement</u>: Describe your service (a) on college committees, (b) at department meetings, (c) on curriculum development committees, (d) on textbook committees, (e) with the design and measurement of student learning outcomes, and (f)

5.	<u>Planning and Preparation</u> : Discuss the activities you do each week in support of your teaching.
6.	Instructional and Assessment Methods: Discuss the variety of instructional and assessment methods you use. Discuss how your instructional and assessment methods demonstrate rigor, apply concepts in writing, and use relevant real world scenarios. Discuss how instructional materials are aligned to course objectives and assessments.
7.	Engagement Strategies: Discuss how you engage students in the classroom. Discuss how you interact with students and provide opportunities for questions and discussions. Discuss how you provide feedback to students regarding scores on assessments, progress, and grades.
8.	Student Success: Discuss student success and achievement by addressing (a) student learning outcomes (SLOs), (b) grade distributions, and (c) course success rates. Review your individual data on SLOs, grade distributions, and course success rates since your last self-evaluation. Compare your results with your department's results and summarize your findings. Be specific and address each of the following: SLOs, grade distributions, and course success rates.
9.	<u>Classroom Changes</u> : Discuss the changes you have made in the classroom in response to feedback from (a) students, (b) peers, and (c) administrators. Identify the high and low areas on your student evaluations since your last self-evaluation. Develop specific and measurable strategies you plan to use to improve any low areas.
10.	Talents and Abilities: What is your major strength as an instructor?



# Workforce Development Faculty Self-Evaluation Academic Year 2020-2021

Employee Name:	Department: Choose Department
Employee ID Number:	Office Location: Choose Location

Directions: Please provide well-thought out answers that are specific to your most recent consecutive three years at SJR State College.

- 1. What is your vision of the unique contributions you bring to SJR State College as a full-time faculty member and how have you demonstrated your commitment to the community college mission and the overall mission of SJR State College.?
- 2. Discuss how you envision your future with SJR State College.
- 3. Provide a list, including dates, of professional development activities and describe the benefits to you and/or your students of each.
- 4. Discuss your institutional involvement with respect to service on committees, curriculum development, accreditation, club sponsorships, and attendance at college sponsored events.
- 5. Discuss changes you have made with respect to teaching and learning in response to feedback from students, peers and administration. Please include specific strategies you use to assist special needs students.
- 6. Discuss membership in professional organizations that contribute to your success as a full-time faculty member.
- 7. Discuss any other items you consider evidence of excellence in teaching. Documentation may be provided if you would like to include it.
- 8. Provide evidence of your service as an ambassador for SJR State College within the tricounty area and/or state-wide. (i.e. Work with business/industry, advisory boards)

9.	Provide examples of how you are efficient and effective in the classroom and in the college environment.			
10.	Discuss outcomes of projects, committee work, and involvement with:  a. peers,  b. students, and/or  c. staff and administration	d other activities regarding your		
11.	11. Discuss how you meet the needs of a diverse student population, and evidence of your willingness to work with students to maximize their potential.			
12.	12. Discuss your technological competence with respect to meeting job requirements.			
	<b>gnatures</b> – Signatures indicate that the evaluation employee.	n was reviewed and discussed with		
Em	ployee Signature	Date		
De	an/Director	Date		
Vic	e President for Workforce Development	Date		



# Full-Time Faculty Self-Evaluation Form Adult Education

Fa	ulty Name: Employee ID Number:	
An (	ssential element of professional growth is the ability to reflect on what is successful and wha	at is not.
	Ity should read the following sections of the SJR State College Operating Guidelines and Proual to become familiar with the basic criteria against which faculty performance will be evaluated as a code of Ethics  1.8 Code of Ethics 2.4 Structure, Functions, and Duties of Faculty 2.10 College Faculty Personnel Duties 2.11.4 Orientation and Evaluation 2.12 Conduct of Classes	
	Professional Conduct: Faculty are expected to conduct themselves in a professional manner consistent with the Code of Ethics. Faculty are also expected to perform all duties in a profesmanner. Describe how you meet these expectations.	ssional
2.	<u>Vision</u> : St. Johns River State College, an open-access, public institution of higher education in Northeast Florida, promotes excellence in teaching and learning to enrich the lives of its studied and strengthen its community. The College offers certificates, associate, and baccalaureate cand it provides high-quality education, training, and cultural opportunities to encourage school inchievement. St. Johns River State College delivers high-quality instruction through face-to-flistance education modalities and creates a supportive learning environment that includes so and resources to enable students to reach their educational goals. What is your major goal from the proving student learning and how does it relate to the college mission statement?	lents degrees, plarly face and ervices
3.	Professional Development: Describe how you stayed current in your field since your last self-evaluation. This may include professional meetings and organizations, publications, webinar advanced degrees, renewal of professional licenses or certificates. Do your professional development activities reflect (a) the needs of the department, (b) areas addressed in evaluation (c) new contributions to the department/discipline?	S,
4.	nstitutional Involvement: Describe your service (a) on college committees, (b) at department neetings, (c) on curriculum development committees, and (d) through participation at colleg	

sponsored events; all since your last self-evaluation. What meaningful contributions have you

made?

5.	<u>Planning and Preparation</u> : Discuss the activities you do each week in support of your teaching.		
6.	<u>Instructional Methods</u> : Discuss the variety of instructional methods you use. Discuss how your instructional methods meet the needs of Adults Education students. Discuss how instructional materials are aligned to course objectives.		
7.	Engagement Strategies: Discuss how you engage students in the classroom and online. Discuss how you interact with students and provide opportunities for questions and discussions. Discuss how you provide feedback to students on their progress.		
8.	Student Progression and Success: Discuss (a) your accuracy and promptness in attendance reporting (b) your frequency of monitoring of student progress, and (c) student completions.		
9.	. <u>Classroom Changes</u> : Discuss the changes you have made in the classroom in response to feedback from (a) students, (b) peers, and (c) administrators. Identify the high and low areas on your student evaluations since your last self-evaluation. Develop specific and measurable strategies you plan to use to improve any low areas.		
10.	Talents and Abilities: What is your major strength as an instructor.		
Ful	I-Time Faculty Signature Date		



# Instructional Faculty Evaluation Form Arts and Sciences, FloArts, Teacher Education

Course Prefix and Number:

Instructor Name:

	· · · · · · · · · · · · · · · · · · ·			
Employee ID Number:	Course Title:			
Department: Choose an item.	CRN:			
Observation Site: Choose an item.	Initial Enrollment:			
Learning Environment: Choose an item.	Number of Students Present:			
Are the Facilities Adequate? Yes No	Evaluator Name:			
Observation Date(s):	Title of Evaluator:			
Management System, a course syllabus u	Iluation students, and publish in the College's Learning utilizing their Department's Syllabus Template no theck the box for each item that is included on the			
Class meeting days, times, location Contact information  Office hours  Course description  Goals and student expectations	Textbook information  Assessment information including a timeline for grading and feedback  Grading criteria and grading scale  Make-up/late work policies  Department policies (if any)  College policies (from template)  Course calendar including the final exam date and time			
first day of the semester?  Yes No	College's Learning Management System by the			
Comment on any items from the above list tha	at are not on the syllabus.			
2. Does the instructor enter student learning outcomes (assessment plan, assessment results, and analysis and use of results) in the online planning system in a timely manner?  Yes No First semester Course is not being formally assessed  3. Does the instructor submit no show reports in a timely manner?				
Yes No First semester	Does not apply to Dual Enrollment instructors			

. Does the instructor submit final grades in a timely manner?  Yes No First semester				
Comment on any items marked "No" in questions 2-4.				
Section II – Observation and Evaluation				
Describe the objectives for the learning activity or lea	rning module.			
2. How does the instructor's presentation demonstrate	preparedness for the learning activity?			
3. What techniques does the instructor use to promote	learning and student engagement?			
<ol> <li>Describe how the instructor demonstrates rigor, has suses relevant real world scenarios.</li> </ol>	students apply concepts in writing, and			
5. Describe any suggestions for the instructor				
The Observation and Evaluation is rated as:   Satisfactor	ory Needs Improvement			
<b>Section III – Signatures</b> – Signatures indicate that discussed with the instructor.	the evaluation was reviewed and			
Instructor Signature	Date			
Evaluator Signature	Date			
<b>Section IV – Endorsements</b> – Signature indicate the instructor's supervisor.	s that the evaluation was reviewed by			
Supervisor Signature	Date			
Section V — Reviewed — Initials indicate that the e	valuation was reviewed by:			
Associate Dean Dean/Director AVP	Vice President			



# Workforce Development Faculty Evaluation Academic Year 2020-2021

Instructor Name:	Course Number:	
Employee ID Number:	Course Title:	
Department: Choose Dept.:	CRN:	
Observation Site: Choose Site:	Initial Enrollment:	
Learning Environment: Choose Environment:	Number of Student	s Present:
Are the Facilities Adequate? □Yes □No	Evaluator Name:	
Observation Date(s):	Title of Evaluator:	
Section I – Academic Planning Evaluation		
<ol> <li>Does the instructor enter pre-semester learning of learning outcomes in MySJRstate in a timely manual outcomes.</li> <li>□ Yes □ No □ First semester □ Course is in the course in the course is in the course in the course is in the course in the course in the course is in the course in the course</li></ol>		
2. Does the instructor submit no show reports in a ting a submit no show reports in a submit no sho	mely manner? apply to Dual Enrollm	ent instructors
<ol> <li>Does the instructor submit final grades in a timely manner?</li> <li>☐ Yes ☐ No ☐ First semester</li> </ol>		
Comment on any items marked "No" in questions 2-4	<b>.</b>	
Section II – Observation and Evaluation		
1. LEARNING OUTCOMES		Not observed
Guiding Principles  Presents the topic of the instructional unit at the  Presents the desired learning outcomes for the in  Links learning activities/experiences and assignment outcomes	structional unit at the beents with course student	learning outcomes
Satisfactory	Needs Improv	vement □
Comments:		

2.	STUDENT INVOLVEMENT		Not observed
Gui	<ul> <li>Provides discussion and activities that enga</li> <li>Implements effective strategies that allows</li> <li>Actively engages students in the learning point</li> <li>Encourages students' comments and quest</li> </ul>	students to learn from each oth rocess	er
	Satisfactory $\square$	Needs Improv	ement 🗆
Comme	nts:		
3.	CLASSROOM MANAGEMENT		Not observed
Gui	<ul> <li>In Smoothly manages materials, activities, tractions from the learning experience a</li> <li>Uses full class time effectively and efficient</li> <li>Keeps the class focused</li> </ul>	re minimized	paperwork such that
	Satisfactory	Needs Improv	ement 🗆
Comme	nts:		
4.	LEARNING ATMOSPHERE		Not observed
<ul> <li>Guiding Principles</li> <li>Maintains a professional, respectful, fair, and collaborative learning environment</li> <li>Conveys enthusiasm for teaching, learning, and subject matter</li> <li>Maintains high expectations of students and respect for academic rigor</li> <li>Fosters respect for diverse points of view</li> </ul>			
_	Satisfactory	Needs Improv	rement 🗆
Comme	nts:		
5.	PROCEDURAL REQUIREMENTS		Not observed
Gui	<ul> <li>ding Principles</li> <li>Adheres to requirements and procedures o</li> <li>Makes best use of Early Alert, advisors, and facilitate student performance</li> <li>Prepares a syllabus in accordance with dep</li> <li>Uses the designated text</li> <li>If handouts provided, references handouts</li> <li>Includes in the course syllabus any required</li> </ul> Satisfactory	other student success opportu artmental requirements or includes handouts during the	e instructional unit r the class
Comme	nts:		
6.	PREPARATION AND ORGANIZATION		Not observed
Gui	ding Principles  Relates prior learning to current subject to Evidences that instructor has read the text.  Presents the ideas in a logical sequence. Implements activities that support the st. Evidence that the instructor has prepared deliver the instructional unit.  Satisfactory	xt udent learning outcomes	ce and is prepared to
Comme	nts:		

#### 7. PRESENTATION SKILLS Not observed **Guiding Principles** Communicates effectively as evidenced by: Speaking at a rate / pace that allows students to take notes o Speaking in an audible tone such that students in the rear of the classroom can clearly hear and Varving tone and pitch of voice, avoiding a monotone presentation Communicating in writing in a clear manner such that the students understand the instructor's Avoids extended reading from notes and/or PowerPoint and/or the text Avoids distracting mannerisms Holds the attention of the class Integrates stimulating and challenging questions into the presentation Smoothly transitions from one topic / segment to the next topic / segment Provides time for students to ask questions Emphasizes major points in the delivery of the subject Relates course materials to practical situations Exhibits enthusiasm about learning, the college, the assignments, and/or the instructional content Satisfactory $\square$ Needs Improvement $\square$ Comments: **EVALUATION AND ASSESSMENT** Not observed **Guiding Principles** Implements assessments that reflect the student learning outcomes Acts fairly, objectively, timely, validly in student assessment Adequately monitors assessments to facilitate academic integrity Uses assessments to guide teaching learning activities Needs Improvement □ Satisfactory $\square$ Comments: 9. INTERPERSONAL SKILLS Not observed **Guiding Principles** Exhibits and fosters mutual respect and synergism in the classroom Appropriately manages any difficult situations Demonstrates interest in students' successes Addresses students by correct name Uses positive reinforcement Models effective listening skills Treats students impartially Responds positively to student's constructive criticism Demonstrates respect during interactions with students, faculty, staff, visitors, and administrators Needs Improvement □ Satisfactory $\square$ Comments: 10. FACILITATION OF LEARNING Not observed **Guiding Principles** Evidences that the instructor is the content expert Uses appropriate questioning techniques to stimulate critical thinking Provides supplementary materials and activities relevant to the learning outcome/s Utilizes a variety of instructional strategies and methods to help students make connections: visuals, diagrams, examples, activities, feedback, modeling, technology, lecture and discussion

Is flexible and responsive to student needs

Uses humor appropriately and sensitively not at the expense of students or others	with respect to cultural and personal preferences and
Satisfactory	Needs Improvement □
Comments:	Treeds Improvement
	[
11. TECHNOLOGY	Not observed
Guiding Principle  Correctly uses relevant or appropriate, cor	temporary technology to enhance the learning unit
	mart Board, PowerPoint, i-clickers, Internet, Canvas)
Satisfactory	Needs Improvement □
Comments:	1
12. GROUP ACTIVITIES	Not observed
Guiding Principles	<u>'</u>
<ul> <li>Promotes positive interdependence and in</li> <li>Aligns group activities with learning outcor</li> <li>Connects theory with practice in group act</li> </ul>	nes
Connects theory with practice in group act	wity structure
Satisfactory	Needs Improvement □
Comments:	
Additional Fuglueton Commonto	
Additional Evaluator Comments:	
Faculty Comments:	
ractive commence.	
Section III – Addendums	
Please select any additional items provided for	consideration:
riease select any additional items provided for	consideration.
☐ Student Evaluations	
_	
☐ Professional Development Activities	
☐ Student Outcomes	
☐ Institutional Involvement	
☐ Faculty Self-evaluations	
☐ Other	
Comments:	
Comments.	
Section IV – Signatures	
The overall evaluation is rated as: Satisfactory	, □ Noode Improvement □
The overall evaluation is rated as: Satisfactory	Needs Improvement $\square$
Signatures indicate that the evaluation was revi	ewed and discussed with the instructor.
Instructor Signature	 Date
-	
Evaluator Signature	 Date

# **Section V – Endorsements**

Dean/Director Signature	Date	
Vice President for Workforce Development Signature	Date	

Last Updated: September 2020



## Adult Education Faculty Evaluation Form

Instructor Name:	Course Prefix and Number:	
Employee ID Number:	Course Title:	
Department: Choose an item.	CRN:	
Observation Site: Choose an item.	Initial Enrollment:	
Learning Environment: Choose an item.	Number of Students Present:	
Are the Facilities Adequate? Yes No	Evaluator Name:	
Observation Date(s):	Title of Evaluator:	
Section I – Evaluation of Assessing and M Responsibilities	onitoring Student Progress and other Professional	
<ol> <li>Does the instructor start classes at the design</li> <li>Yes</li> <li>No</li> </ol>	ated times and end class at the designated times?	
<ol> <li>Does the instructor meet class attendance (face to face classes and online classes) submission deadlines?</li> <li>Yes</li> </ol>		
<ol> <li>Does the teacher have an individual learning plan for each student and keep an updated student file?</li> <li>Yes</li> <li>No</li> </ol>		
4. Does the instructor appropriately monitor students' attendance and track students' learning gains (post-test gains, GED Ready scores and GED test scores) for program improvement and accountability? Yes No		
<ol> <li>Does the instructor meet annual professional implement ideas gained from professional de</li> <li>Yes</li> </ol>	development requirements as well as share information learned or velopment?	
6. Does the instructor consistently attend local r  Yes No	meetings as required by the supervisor/College?	

Comments regarding any Section I No's:

# Section II – Classroom Observation and Evaluation

1.	Which techniques does the instructor employ t	hat promote learning and student engagement?	
2.	How has the faculty member promoted growth	n mindset with students?	
3.	How has the faculty member encouraged a stud	dent's sense of self-efficacy?	
4.	Describe how the instructor demonstrates rigor scenarios.	r, has students apply concepts, and uses relevant real-world	
5.	Describe any suggestions for the instructor.		
Γhe C	Observation and Evaluation is rated as	: Satisfactory Needs Improvemen	t
Secti	on III – Signatures – Signatures indicate tha	at the evaluation was reviewed and discussed with the instructor.	
nstruc	tor Signature	Date	
Evalua	tor Signature		
<b>Sect</b> i superv		dicates that the evaluation was reviewed by the instructor's	
Super	visor Signature	Date	
Secti	ion V — Reviewed — Initials indicate tha	nt the evaluation was reviewed by:	
Associ	_/ ate Dean		
_	•		



## Workforce Development Instructor Evaluation for Collateral Duties

For use for instructional personnel that have duties beyond classroom instruction.

Se	ection I – Employee Da	ata
Е	mployee Name:	Department: Choose Department
Е	mployee ID Number:	Office Location: Choose Location
E,	valuator Name:	Evaluation Period:
Т	itle of Evaluator:	
	ection II – Evaluation of scuss how the program direct	of Job Duties or or faculty member with collateral duties fulfills the following.
1.		: Works with supervisor and faculty to meet the departmental nstitutional Effectiveness Plan.
	☐ Satisfactory	□ Needs Improvement
	COMMENTS:	
2.	positions are staffed with co	mum utilization and development of adjunct faculty; ensures that impetent people; that proper and corrective action is taken when cy in the recruitment and employment of adjunct faculty.
	☐ Satisfactory	☐ Needs Improvement ☐ Not Applicable
	COMMENTS:	
<b>3. Communication:</b> Establishes the communication and coordination necessary for effecti controlled operations within area of responsibility; keeps other personnel informed of facting them; seeks, receives, and utilizes the advice, assistance, consultation, and guide available from other persons within the College with respect to any action or decisions as appropriate through the chain of command.		n area of responsibility; keeps other personnel informed of factors yes, and utilizes the advice, assistance, consultation, and guidance s within the College with respect to any action or decisions as
	☐ Satisfactory	☐ Needs Improvement
	COMMENTS:	
4.	to all objectives, policies, pla	horough knowledge and understanding of and operates according ans, procedures, laws, rules, and regulations related to area of ame of all subordinate personnel; keeps up-to-date and well

	throughout area of respo		icy, improvement, and progress
	☐ Satisfactory	☐ Needs Improvement	
	COMMENTS:		
5.	effectively, and safely; se unit; commits activities to	ts and meets the stated goals a	t it can be carried out efficiently, nd objectives of the organizational edule; and ensures activities are
	☐ Satisfactory	☐ Needs Improvement	☐ Not Applicable
	COMMENTS:		
6.	expense; maintains the e	cilizes available resources to rea fficiency of operations and prov actions by eliminating nonessen	
	☐ Satisfactory	☐ Needs Improvement	☐ Not Applicable
	COMMENTS:		
7.	•		ely maintains equipment under care for ddress equipment inadequacies.
	☐ Satisfactory	☐ Needs Improvement	☐ Not Applicable
	COMMENTS:		
	ection III — Signature cussed with the employee	<b>PS</b> – Signatures indicate that the	e evaluation was reviewed and
Em	nployee Signature		Date
 De	an/Director	<del>-</del>	Date
Se	ection IV – Endorser	ments	
	ce President for Workforce	Development	 Date

#### LIBRARIAN SELF-EVALUATION

Upon completion, Librarian signs and dates this self-evaluation, then submits it to the Dean of Learning Resources.

**Employee Name:** 

Generated ID Number:

Evaluation Period: TO

For items A. – E., rate yourself on each facet using the following scale:

- 3 Exemplary
- 2 Proficient
- 1 Basic
- 0 Unsatisfactory
  - A. Compatibility with students, faculty, and staff employed by the College. Click or tap here to enter text.
  - B. Demonstrated ability to communicate ideas, theories, thoughts, process, etc., in a cogent and understandable fashion. Click or tap here to enter text.
  - C. Awareness of the needs of the divergent student population served by the College and a demonstrated willingness to work with each student to maximize his or her academic and educational success. Click or tap here to enter text.
  - D. Efficiency and effectiveness in the library and the College environment:
    - Knowledge of services, policies & initiatives and/or where to locate that information. Click or tap here to enter text.
    - Quality of work. Click or tap here to enter text.
    - Demonstrates a commitment to creating a positive environment in the library as well as the improvement of the college atmosphere, services and image. Click or tap here to enter text.
    - Demonstrates an ability to accept and meet changing conditions. Click or tap here to enter text.
    - Accepts constructive criticism and suggestions and uses them to advantage.
       Click or tap here to enter text.
    - Deals with anger, frustration, and disappointment in an appropriate manner. Click or tap here to enter text.
    - Demonstrates self-motivation, self-reliance; is a self-starter. Click or tap here to enter text.
  - E. Technological competence to perform the duties required of librarians at SJR State.
    - Knowledge of available resources. Click or tap here to enter text.

- Expertise in use of library catalog. Click or tap here to enter text.
- Expertise in use of major database vendors' platforms. Click or tap here to enter text.
- Ability to assist students with Word, Canvas, and MySJRState. Click or tap here to enter text.
- Expertise in use of library management system for basic circulation functions. Click or tap here to enter text.
- Expertise in the use of LibGuides, LibWizard, Canvas and other available resources to create and/or edit instructional content. Click or tap here to enter text
- Expertise in ensuring instructional content and library resources meet accessibility requirements for all students. Click or tap here to enter text.

For items F. – M., provide a narrative response and supporting documentation.

- F. Evidence of continued professional development. Does professional development activity reflect the needs of the department? Do the professional development activities reflect areas addressed in evaluations? Do the professional development activities reflect new contributions to the department/discipline?
  - Click or tap here to enter text.
- G. Evidence of institutional involvement in terms of service on departmental/institutional committees. What departmental/institutional committees did the faculty participate in? Did faculty member make a meaningful contribution when serving on the committees?

  Click or tap here to enter text.
- H. Evidence of institutional involvement in terms of active participation in review/development of library services. What review/development activities did the faculty participate in? Did the faculty member make meaningful contribution to service review/revisions? Was the faculty member a leader in service development and ensuring services remains current? Has faculty member demonstrated collaboration with peers when reviewing and developing services? Click or tap here to enter text.
- I. Evidence of institutional involvement in terms of service with accreditation and institutional effectiveness initiatives. What accreditation activities has the faculty member been involved in? What institutional effectiveness activities has the faculty member been involved in?
  - Click or tap here to enter text.
- J. Evidence of institutional involvement in terms of service through participation and/or attendance at college sponsored events and activities, student clubs, etc.
  - Click or tap here to enter text.
- K. Evidence of changes that the faculty member has made in instruction or other areas in response to student evaluations How has the faculty member used student evaluations How has instruction been changed in response to evaluative feedback?
  - Click or tap here to enter text.



- L. How has the faculty member contributed to student success in teaching students to learn to retrieve, collect organize, and effectively use information?

  Click or tap here to enter text.
- M. Evidence of teaching effectiveness. How does the faculty member ensure presentations are relevant to the learning activity? What techniques does the faculty member use to promote learning and student engagement? Does the faculty member have students apply concepts and use relevant, real-world scenarios?

Click or tap here to enter text.

SUBMITTED BY:	
Librarian	Date



#### LIBRARIAN EVALUATION

Librarian is evaluated on each facet using the following scale:

- 3 Exemplary
- 2 Proficient
- 1 Basic
- 0 Unsatisfactory

For any item receiving a rating of 1 or 0, an improvement plan will be developed by the Dean and faculty member and will be included as an addendum to the evaluation before submission to College administration.

Employe	e Na	me:
Generate	d ID	Number:

Evaluation Period: TO

- A. Compatibility with students, faculty, and staff employed by the College. Click or tap here to enter text.
- B. Demonstrated ability to communicate ideas, theories, thoughts, process, etc., in a cogent and understandable fashion. Click or tap here to enter text.
- C. Awareness of the needs of the divergent student population served by the College and a demonstrated willingness to work with each student to maximize his or her academic and educational success. Click or tap here to enter text.
- D. Efficiency and effectiveness in the library and the College environment:
  - Knowledge of services, policies & initiatives and/or where to locate that information. Click or tap here to enter text.
  - Quality of work. Click or tap here to enter text.
  - Demonstrates a commitment to creating a positive environment in the library as well as the improvement of the college atmosphere, services and image. Click or tap here to enter text.
  - Demonstrates an ability to accept and meet changing conditions. Click or tap here to enter text.
  - Accepts constructive criticism and suggestions and uses them to advantage.
     Click or tap here to enter text.
  - Deals with anger, frustration, and disappointment in an appropriate manner. Click or tap here to enter text.
  - Demonstrates self-motivation, self-reliance; is a self-starter. Click or tap here to enter text.
- E. Technological competence to perform the duties required of librarians at SJR State.

- Knowledge of available resources. Click or tap here to enter text.
- Expertise in use of library catalog. Click or tap here to enter text.
- Expertise in use of major database vendors' platforms. Click or tap here to enter text.
- Ability to assist students with Word, Canvas, and MySJRState. Click or tap here to enter text.
- Expertise in use of library management system for basic circulation functions. Click or tap here to enter text.
- Expertise in the use of LibGuides, LibWizard, Canvas and other available resources to create and/or edit instructional content. Click or tap here to enter text.
- Expertise in ensuring instructional content and library resources meet accessibility requirements for all students. Click or tap here to enter text.
- F. Evidence of continued professional development. Does professional development activity reflect the needs of the department? Do the professional development activities reflect areas addressed in evaluations? Do the professional development activities reflect new contributions to the department/discipline?
  - Click or tap here to enter text.
- G. Evidence of institutional involvement in terms of service on departmental/institutional committees. What departmental/institutional committees did the faculty participate in? Did faculty member make a meaningful contribution when serving on the committees? Click or tap here to enter text.
- H. Evidence of institutional involvement in terms of active participation in review/development of library services. What review/development activities did the faculty participate in? Did the faculty member make meaningful contribution to service review/revisions? Was the faculty member a leader in service development and ensuring services remains current? Has faculty member demonstrated collaboration with peers when reviewing and developing services? Click or tap here to enter text.
- I. Evidence of institutional involvement in terms of service with accreditation and institutional effectiveness initiatives. What accreditation activities has the faculty member been involved in? What institutional effectiveness activities has the faculty member been involved in?
  - Click or tap here to enter text.
- J. Evidence of institutional involvement in terms of service through participation and/or attendance at college sponsored events and activities, student activities, student clubs, etc.
  - Click or tap here to enter text.
- K. Evidence of changes that the faculty member has made in instruction or other areas in response to student evaluations How has the faculty member used student evaluations How has instruction been changed in response to evaluative feedback?
  - Click or tap here to enter text.



- L. How has the faculty member contributed to student success in teaching students to learn to retrieve, collect organize, and effectively use information?

  Click or tap here to enter text.
- M. Observation of teaching effectiveness. Was the presentation relevant to the learning activity? What techniques did the faculty member use to promote learning and student engagement? Did the faculty member have students apply concepts and use relevant, real-world scenarios?

Class observed:	Modality:
SIGNATURES	
EVALUATION COMPLETED BY:	
Evaluator	Date
EVALUATION RECEIVED BY FACULTY:	
Librarian	Date
Faculty comments:	
EVALUATION REVIEWED	
Dean of Learning Resources	Date
Vice President of Academic & Student Affairs	Date

Chief A	Academic	Officer
---------	----------	---------

Date

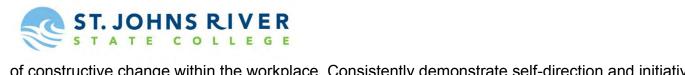


### Senior Academic Advisor Self-evaluation

Employee Name: Click here to enter text. Generated ID: Click here to enter text.

Job Title: Click here to enter text.	Campus: Click here to enter text.
Department: Academic Advising	Date: Click here to enter text.
Evaluation Period FROM: Click here to enter	TO: Click here to enter text.
text.	
Upon completion sign and date this self-evaluatio	n and submit it to the Dean Advising.
For items 1 – 6, evaluate yourself on each facet u	ising the following scale:
3 - Exemplary	
2 - Proficient	
1 - Basic	
0 - Unsatisfactory	
1. <b>Professional Impact</b> -Leadership abilities. Invedevelops contacts with departments and faculty; preaching/leading advising sessions and improver objectives for improvement and following through	participates in professional development. The ment projects within the college to develop goals and
modes. Practices attentive and active listening. S	nation and ideas through a variety of communication ynthesizes information from multiple resources and rstanding others. Has meaningful interactions with
<ol> <li>Accountability -Takes responsibility for accommitation</li> <li>Is present. Effectively numbers</li> <li>Knowledgeable of programs, processes and keep</li> </ol>	
4. <b>Record Management</b> -Verifies certifies and co processes; appropriately maintains advising recorsecurity; utilizes technology to support advising	rds; performs graduation checks; maintains data
	to changes in work processes and environment and Assisting/Lead the implementation and acceptance

Appendix O



of constructive change within the workplace. Consistently demonstrate self-direction and initiative.
6. <b>professional Integrity</b> -Trusted, authentic, self-aware, above reproach. Operates by and adheres to the college's core values and holds others accountable for them. Effectively Interacts with others to further the college's mission. Acts in the college's best interests. Works within the limits of authority to achieve goals
For items 7 - 11, provide a response using the Advising Professional template.
7. Evidence of continued professional development. Does professional development activity reflect the needs of the department? Do the professional development activities reflect areas addressed in evaluations? Do the professional development activities reflect new contributions to the department/discipline?
8. Evidence of institutional involvement. What departmental/institutional committees did the Advisor participate in? Did the Advisor make a meaningful contribution when serving on the committees? Has the Advisor demonstrated collaboration with peers when reviewing and developing services? When called upon, does the Advisor contribute to Institutional Effectiveness goals?
9. How has the Advisor used student data?
10. Evidence of institutional involvement in terms of service through participation and/or attendance at college sponsored events and activities, such as FASFA Frenzy, career fairs, guest speaking in Pathways (or other) course sections, campus tour, etc
11. Evidence that the Advisor contributed to student success by guiding students to schedule classes, research career pathways, be transient (as needed), apply to limited access programs and prepare to graduate and/or transfer.
SUBMITTED
Senior Academic Advisor Date



Employee Name: Click here to enter text.

# Senior Academic Advisor Evaluation

Generated ID: Click here to enter text.

Job Title: Click here to enter text.	Campus: Click here to enter text.
Department: Academic Advising	Date: Click here to enter text.
Evaluation Period FROM: Click here to enter text.	TO: Click here to enter text.
Advisors are evaluated on each facet using the follow	ving scale:
3 - Exemplary	
2 - Proficient	
1 - Basic	
0 - Unsatisfactory	
courses, and improvement projects within the college improvement and following through with the plan	n and ideas through a variety of communication nesizes information from multiple resources and anding others. Has meaningful interactions with
3. <b>Accountability</b> -Takes responsibility for accomplis through on commitments. Is present. Effectively man Knowledgeable on programs, processes and keeps u	ages time and resources for completing work.
4. <b>Record Management</b> -Verifies certifies and comple processes; maintains advising records appropriately; utilizes technology to support advising	• • •
5 <b>Initiative and Adaptability</b> -Effectively adjusts to clasters behavior to align with evolving situations. Reco acceptance of constructive change within the workplatinitiative.	ognizes and fosters the implementation and



6. <b>professional Integrity</b> -Trusted, authentic, self-aware, above reproach. Operates by and adheres to the University's core values and holds others accountable for them. Interacts with others in a way that gives confidence in self and the organization. Acts in the University's best interests and puts that interest above personal gain or unit or office. Works within the limits of authority to achieve goals
7. Knowledge of services, policies & initiatives and/or where to locate that information
8. Quality of work
9. Demonstrates a commitment to creating a positive environment in student affairs as well as the improvement of the college atmosphere, services and image
10. Demonstrates an ability to accept and meet changing conditions
11. Accepts constructive criticism and suggestions and uses them to advantage. Deals with anger, frustration, and disappointment in an appropriate manner
12. Demonstrates self-motivation, self-reliance; is an initiative-taker
13. Evidence of continued professional development. Does professional development activity reflect the needs of the department? Do the professional development activities reflect areas addressed in evaluations? Do the professional development activities reflect new contributions to the department/discipline?
14. Evidence of institutional involvement. What departmental/institutional committees did the Advisor participate in? Did the Advisor make a meaningful contribution when serving on the committees? Has the Advisor demonstrated collaboration with peers when reviewing and developing services? When called upon, does the Advisor contribute to Institutional Effectiveness goals?
15. How has the Advisor used student data?
16. Evidence of institutional involvement in terms of service through participation and/or attendance a college sponsored events and activities, such as FASFA Frenzy, career fairs, guest speaking in Pathways (or other) course sections, campus tour, etc.
17. Evidence that the Advisor contributed to student success by guiding students to schedule classes research career pathways, be transient (as needed), apply to limited access programs and prepare to graduate and/or transfer.
18. Observation of teaching effectiveness.
Class observed: Modality:



Was the presentation relevant to the learning activity? What techniques did the faculty member use to promote learning and student engagement? Did the faculty member have students apply concepts and use relevant, real-world scenarios?

SIGNATURES	
SUBMITTED	
Evaluator	Date
RECEIVED BY FACULTY	
Senior Academic Advisor	Date
Faculty comments:	
REVIEWED	
Dean of Advising	Date
Chief Academic Officer	Date



# Academic Affairs Evaluation of Faculty with Leadership Responsibilities

#### Purpose:

Z Drive.

This tool is designed to evaluate Faculty who hold a leadership role that includes duties beyond other Faculty in their department/division. The supervisor will discuss in a series of narratives how the Faculty member fulfills their assigned leadership duties, documented by specific examples of performance during the evaluation period. The duties that will be evaluated in Section II will correspond to the position's identified job duties as stated in the Wages Article and will vary dependent upon position. For example, the positions of Arts and Sciences Curriculum Coordinator and Florida School of the Arts Technical Director have different job duties and will require different evaluative measures. The job duties listed below in Section II correspond to the position of Arts and Sciences Curriculum Coordinator.

Se	ection I – Employee Data	
E	mployee Name:	Department: Choose an item.
E	mployee ID Number:	Office Location: Choose an item.
Jo	bb Title: Choose an item.	Evaluation Period:
E۱	valuator Name:	Title of Evaluator:
	ection II – Evaluation of Job Duscuss how the Faculty Leader fulfills the fo	
1.		n of academic issues and program coordination in the ages to the curriculum in the department, as well as to ages to the dean.
2.	outcomes in the department. This includes outcomes and assessment questions, submassessment data at department meetings, fidepartment meetings, collecting completed	te assessment and discussion of student learning sassisting instructors with writing student learning litting assessment questions to the dean, distributing facilitating the discussion of assessment data at diplanning forms, entering course data and summary entifying instructors who miss submission deadlines, and re all items have been submitted.
3.	Faculty Class Schedules: Assist the dean wi	th the development of faculty class schedules.
4.	Review Syllabi: Review all faculty syllabi in	their curricular area, provide feedback on needed

changes, follow up with faculty to ensure changes have been made, and upload revised syllabi to the

<ol> <li>Adjunct Evaluations: Coordinate the adjunct and dual enro department.</li> </ol>	ollment evaluation process in the
6. <u>Textbook selection</u> : Coordinate the textbook selection providing the dean with the title, edition, author, ISBN changes.	•
The Evaluation of Job Duties is rated as: Satisfactory	Needs Improvement
Section III – Signatures – Signatures indicate that discussed with the employee.  Employee Signature	the evaluation was reviewed and  Date
Dean of Arts and Sciences Signature	Date
Section IV – Endorsements	
Associate Vice President for Academic Affairs Signature	Date
Vice President for Academic Affairs Signature	Date

# Appendix for Article 8 GRIEVANCE AND ARBITRATION PROCEDURE

St. Johns River State College Board of Trustees / United Faculty of Florida

I. Date Received by College
CIRCLE: STEP ONE STEP TWO STEP THREE ARBITRATION
GRIEVANT GRIEVANCE REPRESENTATIVE
NAME:NAME:
MAILING ADDRESS:
DEPT
OFFICE PHONE: OFFICE PHONE:
EMAIL@
If grievant is represented by the UFF or legal counsel, all communications should go to the grievant's representative.
II. GRIEVANCE Article(s) and Sections(s) of Agreement allegedly violated:
Statement of grievance (must include date of acts or omissions complained of):
Remedy Sought:

#### III. AUTHORIZATION

I will be represented in this grievance by: (check of appropriate line):	one - representative must sign on
UFF Legal Counsel Myself	
I (do)(do not)want a postponement for resolution of this grievance.	r up to 30 days to seek informal
I UNDERSTAND AND AGREE THAT BY FILE WHATEVER RIGHTS I MAY HAVE UNDER OF STATUTES WITH REGARD TO THE MATTER UNDER ALL OTHER COLLEGE PROCEDURE TO ADDRESS THESE MATTERS.	CHAPTER 120 OF THE FLORIDA AS I HAVE RAISED HEREIN AND
This grievance was filed with the by (Circle one):	(as defined in Article 8 on
mail (certified or registered, restricted delivery; other (specify) Email.	
Signature of Grievant	_



Employee Name: Click here to enter text.

# **Advising Office Managers Evaluation**

Generated ID: Click here to enter text.

Job Title: Click here to enter text.	Campus: Click here to enter text.
Department: Academic Advising	Date: Click here to enter text.
Evaluation Period FROM: Click here to enter text.	TO: Click here to enter text.
Advisors are evaluated on each facet using the follow 3 - Exemplary 2 - Proficient 1 - Basic 0 - Unsatisfactory	ring scale:
1 <b>Professional Impact</b> -Leadership abilities. Involved develops contacts with departments and faculty; particourses, and improvement projects within the college improvement and following through with the plan.	cipates in professional development. Teaching to develop goals and objectives for
2. <b>Communication Skills</b> -Clearly conveys information modes. Practices attentive and active listening. Synth uses it in appropriate contexts. Succeeds in understa others, including empathy, humility, and patience.	nesizes information from multiple resources and nding others. Has meaningful interactions with
3. <b>Accountability</b> -Takes responsibility for accomplish through on commitments. Is present. Effectively mana Knowledgeable on programs, processes and keeps u	ages time and resources for completing work.
4. <b>Record Management</b> -Verifies certifies and complet processes; maintains advising records appropriately; utilizes technology to support advising	
5 <b>Initiative and Adaptability</b> -Effectively adjusts to chalters behavior to align with evolving situations. Reconacceptance of constructive change within the workplainitiative	gnizes and fosters the implementation and



department/discipline?

6. **professional Integrity**-Trusted, authentic, self-aware, above reproach. Operates by and adheres to the University's core values and holds others accountable for them. Interacts with others in a way that gives confidence in self and the organization. Acts in the University's best interests and puts that interest above personal gain or unit or office. Works within the limits of authority to achieve goals. Leadership: 7. **Leadership** – Counsels, coaches, mentors and provides clear instruction for motivation, purpose and inspiration; and promotes respect, honesty, integrity and fairness in the work environment. Demonstrates college values and committed to college mission. 8. **Supervision** – Maximizes staffs' skills and potential through encouragement, empowerment, and motivating environment; and selects, motivates, develops, and evaluates employees effectively. 9. Organizing and Planning – Accurately determines length and scope of tasks and projects; sets measurable goals and effectively organizes team members, materials, and support to get things done; uses resources effectively and manages time efficiently to achieve results. 10. Setting Standards & Measuring Results – Sets standards for organizational objectives and measuring results against standards; analyzing and reporting results; and striving for continuous improvement in organizational effectiveness and efficiency. 11. Knowledge of services, policies & initiatives and/or where to locate that information. 12. Quality of work. 13. Demonstrates a commitment to creating a positive environment in student affairs as well as the improvement of the college atmosphere, services and image. 14. Demonstrates an ability to accept and meet changing conditions. 15. Accepts constructive criticism and suggestions and uses them to advantage. Deals with anger, frustration, and disappointment in an appropriate manner. 16. Demonstrates self-motivation, self-reliance; is an initiative-taker. 17. Evidence of continued professional development. Does professional development activity reflect the needs of the department? Do the professional development activities reflect areas addressed in

18. Evidence of institutional involvement. What departmental/institutional committees did the Advisor participate in? Did the Advisor make a meaningful contribution when serving on the committees? Has the Advisor demonstrated collaboration with peers when reviewing and developing services? When called upon, does the Advisor contribute to Institutional Effectiveness goals?

evaluations? Do the professional development activities reflect new contributions to the



#### 19. How has the Advisor used student data?

20. Evidence of institutional involvement in terms of service college sponsored events and activities, such as FASFA Fre Pathways (or other) course sections, campus tour, etc.		
21. Evidence that the Advisor contributed to student success by guiding students to schedule classes, research career pathways, be transient (as needed), apply to limited access programs and prepare to graduate and/or transfer.		
Observation of teaching effectiveness.		
Class observed:	Modality:	
Was the presentation relevant to the learning activity? What techniques did the faculty member use to promote learning and student engagement? Did the faculty member have students apply concepts and use relevant, real-world scenarios?		
SIGNATURES		
SUBMITTED		
Evaluator	Date	
RECEIVED BY FACULTY		

Date

Faculty comments:

**Advising Office Managers** 



Dean of Advising	Date
Chief Academic Officer	Date



# Study Abroad Faculty Leader and Co-Leader Handbook

Revised: April 20, 2023

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PART FOUR - Forms	Page /

#### PART ONE

#### **Study Abroad Essentials of Leaders**

#### **Faculty Leaders and Faculty Co-Leaders:**

- 1. Are required to be full time employees;
- Will be expected to maintain 2 faculty members for each program, regardless if it is faculty-led, or tour group operated;
- 3. Must plan to fly to and back from the destination in the same group as the program participants;
- 4. Will act as the liaison with the tour company and with administrators of study abroad programs;
- 5. Will collaborate and communicate with chaperones;
- 6. Must recruit at least 8 participants for each class affiliated with a program (thus, if 2 classes are offered within one study abroad program, 16 participants must be recruited);
- 7. Will distribute and collect information and required forms to participants, chaperones and administration;
- 8. Must advise that participants purchase the tour group's study abroad insurance, or administration approved study abroad insurance;
- 9. Will attend all tour activities;
- 10. Are expected to support local guides and obey the laws and customs of the destination country, (this is particularly important when planning religious institution visits and cultural sites);
- 11. Should maintain a positive attitude throughout the tour;
- 12. Should adhere to the same code of ethics and conduct as if he or she were teaching in the classroom;
- 13. Are expected to ensure (to one's best ability) the safety and well-being of the participants on the tour, and have knowledge of an emergency preparedness plan;
- 14. Must ensure that the appropriate administration office has copies of participant emergency contacts at the time of departure, and carry emergency contact information of each participant with them while abroad;
- 15. Must ensure that the appropriate administration office has documentation of participants' student numbers and proof of enrollment in the course affiliated with the program;
- 16. Must deliver detailed budget to the finance office and perform all requisitions in a timely manner prior to departure (if the program is completely faculty led);
- 17. Must reconcile final budget with receipts and other documents and file it in a timely manner upon return from the study abroad program (if the program is completely faculty led);
- 18. Should know (and inform participants) that a program may be cancelled at any time due to insufficient enrollment or any other reason deemed necessary by administration;
- 19. Must provide a completed Student Activity Release Form for each participant in the event that a program activity occurs off campus. A file of these forms is expected to be maintained.

Faculty Leaders should be familiar with the essential functions of travel in general. There are special considerations such as travel time and additional hours apart from instruction to consider. Leaders should

be prepared for many hours of preparation both abroad and prior to departure. Research into working conditions, availability of medical facilities, embassies and other special conditions are necessary prior to departure. Faculty leaders need the desired qualifications in the field to be taught while abroad, and must have the required knowledge, abilities and skills of the particular destination. For example, language skills, or other knowledge of cultural particulars is necessary. A tour company must also provide either a translator or someone with the destination language proficiency for the program. The leaders should possess the necessary physical skills for the particular environmental conditions.

It is preferred that all leaders and program organizers have:

- Strong interpersonal and communication skills;
- The ability to organize to a high level of competency;
- The ability to commit to working in a multicultural environment;
- Patience and adaptability with participants;
- Strong decision making capabilities;
- Physical and emotional stamina to participate in the program's itinerary and activities.

#### **PART ONE**

#### **Essentials of Academic Value**

#### **The Program:**

- 1. Must have academic value;
- 2. Must be marketable to students;
- 3. Must be made as affordable as possible to students;
- 4. Must be financially viable for the college;
- 5. Must present limited risk to the students and the college;
- 6. Must align itself with credit courses offered by the college, and if the course is a new course, it would need to pass through the curriculum review process prior to approval of the program;
- 7. Will be considered in terms of a convenient time frame for students:
- 8. Will utilize useful activities and associated to the academic program;
- 9. Must have a safe and appealing destination or location for study;
- 10. Must have a minimum of 8 students enrolled to run for the semester for which it is intended (St. Johns River State employees or their relatives may not be included in the minimum number requirement).

Faculty leaders should be familiar with the course material, destination, language and other particulars of the program location. Leaders should be informed about tour group policies prior to marketing their program through a third party provider. Program leaders must know about:

- Payment Plans
- Scholarships (if available)
- Passports
- Visas
- Vaccinations
- Safety of the Destination
- Packing
- Precautions
- Dietary information about students
- Disabilities of participants

It is preferred that all leaders and program organizers:

- Have travelled to the destination, or have previous knowledge of the destination;
- Have prior knowledge of the course affiliation;
- Can adapt an existing course to the program;
- Can create an itinerary that is realistic for the destination and stamina of a group.

#### **PART TWO**

#### Timeline

(All forms that you will need are herein, and to be found at the end of the manual. There is a checklist indicating to whom you should submit forms)

- <u>First week of September</u> Submit your <u>Intent for International Travel Form</u>). All forms must be typed and submitted to your Dean.
- September: Upon approval of the Intent to Travel Form, begin marketing your program.
- <u>First week of October:</u> Submit your <u>Formal Study Abroad Proposal</u>, including a preliminary syllabus and itinerary to the Dean of your Department.
- <u>September, October, and November, December:</u> Upon continued approval of the <u>Formal</u> Study Abroad Proposal, continue to market your program.
- Two weeks prior to departure: Submit the following
  - 1. Final Student List with Student ID numbers and course enrolled in
  - 2. Conduct and Responsibility Form (page 13)
  - 3. Student Standards Code of Conduct (page 14-15)
  - 4. Waiver/Travel Insurance (page 16)
  - 5. Emergency Contact and Disability/Health Form (page 17)
  - 6. Cancellation Disclosure Form (page 18)
  - 7. Consent and Release Form (page 19)
  - 8. Student Waiver and Release of Liability (page 21)
  - 9. Student Activity Release Form (page 22)
  - 10. Detailed cost of the trip
  - 11. Itinerary
- Additional pre-departure requirements: Provide proof of 2 mandatory "Meet and Greet" activities (or "pre-departure" meetings). This may be in the form of a sign-in sheet upon which you provide the evidence of information distributed (itineraries given out, any course material, or culturally related activities), or a brief description thereof. These mandatory meetings are a great opportunity to obtain the forms needed 2 weeks prior to departure.
- Students, faculty leaders and co-leaders must buy travel/health insurance. If you are
  using a tour group, you must make sure the company knows that insurance is compulsory
  for all St. Johns River State College Programs.
- Please see the Checklist on the next page to include in your document package.

# **PART THREE**

#### **Checklist**

Check off the following 10 items when you have completed them and include them in your document package. This complete package should be duplicated and handed in to your Dean:

Proof of Insurance: This must be arranged with the tour company, and it is mandatory
Proof of Registration with tour company, or proof of air ticket if faculty led
Travel Company Assurances
Proof of affiliated course registration and payment
Signed and dated Student Conduct form and Waiver /Travel Insurance form
Event Consent and Release forms (for permission to photograph)
Student Activity Release form
EMERGENCY CONTACT FORM including all current emergency phone numbers
FACULTY and EMERGENCY PHONE NUMBER information (US number and the number while abroad)
Make and keep a copy for each Faculty Leader, and hand in a completed file of these items to the to your Dean.

# **PART FOUR**

<u>Forms</u>

#### **Intent for International Travel Form**

#### Please submit to your Dean by the first week of September.

\*This form does not guarantee approval of your program.

\*Note: there are no opportunities for funds to be released for the purpose of Study Abroad. There are no faculty stipends paid for study abroad programs, their creation, delivery or actual travel time. All funding must come from the student participants. In addition, there are currently no scholarship opportunities for students. Faculty should consider the timing of the course to be affiliated with the program carefully. Students, may, however, still receive financial aid (if eligible) toward the tuition and books for the affiliated course.

Faculty Leader #1 will be assumed to be the primary faculty leader. Please specify though, if there will be a co-leadership (This means there would be 2 lead faculty members as would be the case if two courses were being taught).

Faculty Leader Name	(#1):		_phone:	email:	
Faculty Leader Name	(#2):		_phone:	email:	
Name of the Dean or s	supervisor of Faculty Leader	#1:			
Name of the Dean or s	supervisor of Faculty Leader	#2:			
Request Date:		-			
Program Type: (tour g	roup, or completely faculty o	created):			
City and Countries you	u wish to visit on the progran	m			
					<del></del>
Term of Travel:		Travel Dates:			
Has the destination be	een on the Travel Warning Li	ist (http://www.state	e.gov/travel/) in	the past year? Yes	No
Course Related Inform	nation:				
Proposed Affiliated Co	ourse: (include details about	t credit hours, online	e, traditional or h	ybrid class):	
	d destination enrich the exist align with academic rigor ar		•	w do your objectives	for the short-term

Signatures:		
Faculty#1 Signature:	Faculty #2 Signature:	
Dean's Signature:		

#### **Formal Study Abroad Proposal Form**

This form is an official approval to move forward with your program. If enrollment in the program does not suffice, or if there is a last minute travel advisory warning to your destination, or other unforeseen circumstances, your program may not be able to run. Please submit a copy to yout Dean or supervisor.

Faculty Leader Name	(#1):	phone:	email:	
Faculty Leader Name	(#2):	phone:	email:	
Name of the Dean or	supervisor of Facul	ty Leader #1:		
Request date:				
Program Type: (using	a tour group, or a d	completely faculty created progra	am):	
City and Countries you	u wish to visit on th	e program		
Term of Travel:		Travel Dates:		-
Do you have a passpo	rt? Yes N	lo		
Has the destination be	een on the Travel V	Varning List (http://www.state.go	ov/travel/) in the past year? Yes	No
What are the specific	destination risks: P	lease be specific:		
How do you plan to m	arket your progran	n? Please be specific about dates	and locations:	
Course Related Inform	antion:			
		ills about credit hours, online, tra	nditional or hybrid class):	
		rse and academic integrity of the re changes, please describe below	program. (Please attach the <b>Intent</b> w:	to Travel Form
Does the program add	dress St Johns River	State College's Student Learning	Outcomes? Please be specific.	

Please provide a <b>preliminary</b> itinerary and syllabus for	the affiliated course. You may attach this information to the form.
Have you read the Study Abroad Policy and Procedures	Manual? Yes No
What is the approximate price of the program (not include	uding course fees or books per students)?
Additional Information you may wish to discuss which r	may be necessary for consideration for approval:
Signatures:	
	Faculty #2 Signature:
	<i></i>
Vice President Name and Signature:	<i></i>
Date Approved by SJR State Board of Trustees:	

#### **Travel Company Assurances**

#### (To be handed in with the Formal Study Abroad Proposal):

Provide these assurances for the chosen travel company: 1. Full company name: Address: Email address: Website address: Contact person and title: 2. TAX ID number: 3. Full references: 4: Sources you contacted:

#### **Conduct and Responsibility Form for the Study Abroad Participant**

As a participant in St. Johns River Study Abroad Program, I will abide by and agree to all of the following rules and regulations:

- 1. I will follow the official Standards of Conduct as stated in the college handbook at all times while engaging in study abroad activities in the United States, and at all times while abroad.
- 2. I will act as a representative of the college at all activities and establishments during the course of the program, both in the United States and abroad.
- 3. I will disclose important information regarding my health and dietary needs to my faculty leaders.
- 4. I will not act in a disorderly manner while engaging in study abroad activities.
- 5. I will abide by the destination (both national and international) laws and regulations, including airline restrictions and bans on luggage and its contents.
- 6. I will attend all mandatory meetings and all activities during the program.
- 7. I will not leave the group under any circumstance unless the faculty leaders are advised of my departure and grant permission. If I am ill, I agree to inform faculty leaders and if necessary remain in my hotel room while the group continues to tour.
- 8. I will sign up for and complete the academic course affiliated with the program. I will sign up in advance of the program commence date.
- 9. I will hand in my forms in a timely manner and before the due dates.
- 10. I agree to obtain the approved insurance for the program.
- 11. I agree that if I am acting in a disorderly manner, as determined by the program leader or faculty leader, I will be sent home at my own expense at the nearest opportunity.
- 12. I will avoid any dangerous behaviors or actions that may harm me or others in the program.

Print name:	
Sign:	
Date:	

# Student Standards Code of Conduct

- 1. While on campus, students are expected to obey the instructions of any College faculty or staff members performing designated responsibilities.
- 2. After closing hours, students may not enter any building unless accompanied by a faculty member. Unless otherwise authorized, all persons must be off the campus by 11:00 p.m.
- 3. Smoking, including e-cigarettes, and chewing tobacco in and around College buildings are prohibited.
- 4. Gambling is prohibited on College property.
- 5. Possession of alcoholic beverages or illegal drugs is prohibited on College property with the exception of alcohol served at officially sponsored College events.
- 6. Sleeping in public areas is prohibited.
- 7. Non-college organizations or individuals may not canvass or solicit on the campus.
- 8. Distribution or posting of any material on campus must have the approval of the Vice President for Student Affairs Assistant General Counsel (or the chief administrator at the Orange Park or St. Augustine campus).
- 9. With the exception of guide dogs and some service animals, pet animals are not allowed on campus sidewalks or in campus buildings, in classrooms, or at collegiate sporting events and practices. On any other part of the campus, pets must be leashed and controlled by owner.
- 10. Students who do not honor their financial obligations to the College (including but not limited to worthless checks, loans, veteran deferments, library fines, and traffic fines) will not be allowed to reenroll. If it becomes necessary for the College to turn over a student's account balance to a collection agency for collection, the collection cost (agency fees) will be added to the student's account and must be paid by the student. (See College catalog and appropriate sections of the student handbook.)
- 11. Students must attire themselves in such a manner as not to be in violation of health laws and/or disrupt the College's educational process. Appropriate dress for the appropriate activity is expected. A student may be asked to leave an area when he/she is not appropriately attired in the opinion of the College official or instructor who is acting in a supervisory position. Footwear must be worn on campus. Repeat offenders shall be reported to the Vice President for Student Affairs/Assistant General Counsel.
- 12. All students must carry identification and/or proof of registration.
- 13. Unless it is part of a structured classroom activity, students may not bring guests or family members into the classroom.
- 14. Unless otherwise authorized by Florida law and with the exception of students enrolled in the Criminal Justice programs of the College participating in a College approved training exercise, the possession of firearms, toy guns, paint guns, devices that make noise which could be construed as sounding like gunfire, knives, explosives, fireworks, hazardous or toxic substances, or other dangerous materials is strictly forbidden on any of the College's campuses or sites.
- 15. No student attending St. Johns River State College can participate in disruptive activities at the College. Any such student so convicted, as required by FS 1006.61(2), will be expelled immediately without recourse for a period of two (2) years. This includes the disruption or obstruction of teaching, research, administration, disciplinary proceedings, traffic or pedestrian movement, other College activities, including its public service functions on or off campus, or other authorized non-College activities when the act occurs on College premises.
- 16. As provided in FS 1006.60(5), any student enrolled at St. Johns River State College who intentionally acts to impair, interfere with, or obstruct the orderly conduct, processes, and functions of the

- College on or off any of the College's sites shall be subject to severe disciplinary measures, to include dismissal, at the discretion of the President.
- 17. Acts of dishonesty are prohibited. Acts of dishonesty include but are not limited to: cheating, plagiarism or other forms of academic dishonesty, furnishing false information to any College official, faculty member, or office; forgery, alternation or misuse of any College document, record, or instrument of identification; tampering with the election of any College recognized student organization.
- 18. Physical abuse, verbal abuse, threats, intimidation, harassment, coercion, cyber bullying and or other conduct which threatens or endangers the health or safety of any person are prohibited.
- 19. The attempted or actual theft of and/or damage to property of the College or property of a member of the College community or other personal or public property are prohibited.
- 20. Hazing as defined in the Student Handbook is prohibited.
- 21. The theft, abuse, misuse, or alternation of the College's computer systems and information and records stored on the computer systems is prohibited.
- 22. No food or drinks in classrooms.
- 23. A student is forbidden from recording and/or video taping an instructor without the instructor's ermission and knowledge.
- 24. The abuse of the student judicial system as defined in the Student Handbook is prohibited.

I have read, understand, and will comply with th	e SJR State Student Standards of Conduct.
Date	
Printed Name	<del></del>

Signature

## Waiver/Travel Insurance

l,	(printed name), will be fully bound and insured to the
maximum by law. I have been informed that I understand that the faculty leaders, applicable), and St. Johns River State College has	may be participating in the below activities. While I (name of travel agent if ave made every effort to create and maintain a safe ks including personal injury, property damage or loss of
I hereby certify that I will obtain and carry the mar for the duration of the program.	ndatory insurance for this program, and it will be carried
employees, agents, and Caravel Travel of any	ons River State College, its Board of Trustees, officers, costs associated with legal fees, litigation of any kind, cur as a result of activities involved in the itinerary and
venue sponsored by the program has every rig	State College, the hotels, sites, museums, or any other that to refuse service to anyone engaging in (or who navior. This includes drinking, excessive or abusive on of any kind to the group itinerary.
I have consulted the St. Johns River State College standards stated within.	Standards of Conduct, and will abide by the
Signature:	
Date:	

## **Emergency Contact and Disability/Health Form**

Name:							
Student #:							
Student Email Address:_							
Primary Phone Number:							
Emergency Contact Nam Number:						-	
Are you a Dual Enrollmer	nt Student?		Yes		No		
Program of Study:	Associate in	Arts		Assoc	ciate in Scien	ce	Other
Do you have a valid Pass	port?	Yes		No			
Disabilities, health condi	tions or food/	drink al	lergies?	•			
Yes	No						
If yes, please explain:							

## **Cancellation Disclosure Form**

l,	understand that due to insufficient enrollment, trave
advisory conditions or oth	ner factors, this program may be canceled at any time. I also understand
that if I cancel my particip	pation, there may be financial consequences if I do so after the date set
forth by the Program Lea	der. I agree to enroll in the academic course affiliated with this Study
Abroad Program.	
Signature:	Date:

## **Consent and Release Form**

rent or topic:	Date:
ereby authorize St. Johns River State College, its District Board of Trustee otherwise use the photographs, video, written or creative works without tructional, promotional, public relations and advertising purposes in any	t compensation to me in whole or in part, for educational,
r these purposes, I waive and relinquish any personal rights and privacy r	
lso release SJR State and its employees from any and all claims for libel, s the photographs or video and agree to hold SJR State harmless from any	slander, invasion of privacy or other claims based on SJR State's use
Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	 Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	

Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	
Name (Please Print)	 Date
Phone number	E-mail address
Signature of Participant, or Parent or Guardian if a Minor	

## **College Vehicles**

## **Student Waiver and Release of Liability For Students**

I,				
This shall serve as my Student Waiver and Relea July 1, June 30,	se of Liability for the entire academic year of			
It is understood that St. Johns River State College as used herein shall include the employees, administrators, agents, and Board of Trustees of St. Johns River State College.				
Date	Signature			
Witness Signature				

## **Student Activity Release Form**

This is a legally-binding Release ma	ide by me, to
	(student)
St. Johns River State College, its Bo to as the College.	ard of Trustees, employees, and agents, hereafter referred
I fully recognize that there are dang	gers and risks to which I may be exposed by participating in
(activ	 rity)
From	_ to
(Date beginning)	(Date ending)
despite the possible dangers and ri	require me to participate in the activity, but I want to do so, isks and despite the Release.
activity. I hereby release the Colleg from any and all liability, claims, an death, or from damage to may pro Release covers liability, claims and	ne risks and responsibilities in any way associated with this ge, its Board of Trustees, officers, employees, and agents and actions that may arise from injury or harm to me, from my perty in connection with this activity. I understand that this actions caused entirely or in part by any acts or failure to act nited to negligence, mistake, or failure to supervise.
_	s I am giving up, among other things, rights to sue the College I may incur. I also understand that this Release binds my nd assigns, as well as myself.
I have read this entire Release, I ful	lly understand it, and I agree to be legally bound by it.
Releasor's Signature	Date



# **Instructional Field Trip Form**

Supervisor Signature	VP/AVP Signature
Approved Not Approved	Approved Not Approved
Instructor(s) Signature	Date
Are there any costs associated with this field trip? If so	, how will those costs be paid?
How will students be transported to and from the orga	nization, facility, or site?
Describe the educational relationship between the acti	vity and the course of study.
Describe the activity to be performed during the field t	rip.
Name, title, and contact information of person granting	g permission at the organization, facility, or site.
Name and address of organization, facility, or site to be	e visited.
Number of students participating in field trip:	
Date and starting/ending times of field trip:	
Class meeting days and times:	
Course Prefix, Number, Title, and CRN:	
Instructor(s) Name:	



#### STUDENT ACTIVITY RELEASE FORM

This is a legally-binding release made	by me	to
	(student)	
St. Johns River State College, its Boar	d of Trustees, employees, and agents,	
Hereafter referred to as the College.		
I fully recognize that there are dangers participating in	s and risks to which I may be exposed	by
(activ	rity)	<b>_</b> '
From	To	
(start date)	To(end date)	_·
I understand the College does not requ to do so, despite the possible dangers a	nire me to participate in the activity, but and risks and despite this Release.	t I want
to assume and take on myself all of the with this activity. I hereby release the employees, and agents from any and a from injury or harm to me, from my do with this activity. I understand this relentirely or in part by any acts or failure	ion to participate in this activity, I there e risks and responsibilities in any way a College, its Board of Trustees, officer all liability, claims, and actions that make eath, or from damage to my property in lease covers liability, claims and action to act of the College, its Board of Trustees and Indiana to negligence, mist	associated rs, ay arise n connection ns caused ustees,
College, its Board of Trustees, officers	m giving up, among other things, right s, employees, and agents for injuries, of and that this Release bind my heirs, ex self.	lamages,
I have read this entire Release, I fully	understand it, and I agree to be legally	bound by it.
Releasor's Signature Date		



# **Club Sponsor Stipend Request**

Club stipends are paid in two installments, at the end of the fall and spring semesters. Please submit this form to the Office of Student Affairs.

Date:		Semester: $\square$ Fall $\square$ Spring	Year:
Club/Organization Name:			
Faculty Sponsor Name:			
Phone Number:		Email:	
Employee ID Number:			
Number of active club members		mber of club meetings/activities:	
Average attendance at meetings	s/activities:		
Please describe any service proj separate sheet if needed):	ects, social activities or even	its sponsored by the club during the r	eporting period (attach
Were there any activities that re By signing below, I affirm I have club/organization sponsor:		oorting period?	College
<ul> <li>Maintain an accounting other documents, and c</li> <li>Followed procedural gu</li> <li>Submitted award nomin</li> </ul>	club possessions; idelines established by the C	dance, financial records, historical records, with respect to club operation	
Signature of Club Sponsor:			
Office of Student Affairs Use On	ly:		
Date Received:	Stipend Amount:	Approval:	



## Florida Online Course Design Quality Designations Project

SJR State encourages faculty to adopt course design features that positively impact student learning and engagement by participating in the Florida Online Course Design Quality Designations Project. To participate in this Project, interested faculty must provide the information below and submit this form to the appropriate program Dean or Director for approval. Content from the course section indicated below will be copied into a Canvas sandbox for use during the review process by the SJR State Course Quality Designation Review Team. Requirements, diagnostic tools, and stipends associated with the review process are detailed in the SJRState CBA.

Program Dean/Director: Send completed form to Dr. Christina Will, Dean of Learning Resources.

Faculty Information	
Faculty Name:	
Department:	Discipline:
Course Information	
Course Prefix and Number:	Course Title:
CRN to copy into review sandbox:	
Has this course has been taught online at least o Only courses that have been taught online at least once ar	
Estimated number of students you expect to tea	ch in this course over 12 months:
Estimated timeframe for completing course desi	ign work:
Signatures	
Faculty Signature:	Date:
Dean/Director Signature:	Date:
Office Use: Confirmation Required	
Faculty has completed Applying the Quality Mat Faculty must complete APPQMR training before a course v	· · · · · · · · · · · · · · · · · · ·

#### CAMPUS LIBRARY MANAGER EVALUATION

The Campus Library Manager is evaluated on each facet using the following scale:

- 3 Exceeds Requirements (requires justification and specific examples)
- 2 Meets Requirements
- 1 Below Expectations (requires example of improvement required. Performance Improvement Plan required)

Employee Name:
Generated ID Number:
Evaluation Period:TO
1. Demonstrates a welcoming attitude, willingness to be helpful and work cohesively with co-workers; demonstrates a commitment to the improvement of the college atmosphere, services, and image.
2. Demonstrates leadership, makes sound decisions, exhibits accountability, sets appropriate direction for team, develops employees, communicates effectively at all levels.
3. Effectively manages the daily operation of the campus library facility including the use of library spaces by other departments or agencies, documenting schedules and schedule changes, and ensuring sufficient coverage.
4. Cultivates and maintains esprit de corps and good communication among campus library employees in keeping with the department's principles of service, cooperation, and support.