

## ST. JOHNS RIVER STATE COLLEGE ACADEMIC SUPPORT CENTER

### MISSION

The mission of the Academic Support Center (ASC) is to provide high-quality learning support services and resources that strengthen subject mastery and promote student success while encouraging students to become independent, active learners.

### GOALS

In order to accomplish our mission, the Academic Support Center will strive to fulfill the following goals:

- A. To provide a positive, supportive learning environment for all students;
- B. To provide professional tutoring services in various subject areas on-demand and by appointment to individuals;
- C. To provide individual peer tutoring services in various subject areas on-demand and by appointment to individuals;
- D. To provide professional supplemental instruction in strategies and methods known to foster student success individually as needed or to groups; to work collaboratively with other departments to create and deliver programs that contribute to overall student development;
- E. To provide the highest degree of service by employing knowledgeable personnel who are dedicated to helping students achieve their academic goals and become independent, active learners;
- F. To provide access to online learning support products and programs;
- G. To promote academic support services and resources to students and faculty;
- H. To work with faculty and program directors to identify the learning support needs of students in all disciplines and to respond to those needs;

- I. To exploit the potential of technology to better serve our students;
- J. To ensure that the facilities of the ASC have adequate space and a suitable working environment to deliver learning support services and resources to students on campus;
- K. To participate in the institutional planning program of the College through annual institutional effectiveness goal-setting, assessment, and review; to systematically evaluate the ASC's mission, policies, services, facilities, and technology to improve access to resources and ensure effectiveness in accomplishing the ASC's mission;
- L. And to comply with the [National Tutoring Associations' Code of Ethics](#).

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